

# Study into COVID-19 Crisis Using Primary Care Mental Health Consultations and Prescriptions Data

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**Abstract.** The effect of the 2020 pandemic, and of the national measures introduced to control it, is not yet fully understood. The aim of this study was to investigate how different types of primary care data can help quantify the effect of the coronavirus disease (COVID-19) crisis on mental health. A retrospective cohort study investigated changes in weekly counts of mental health consultations and prescriptions. The data were extracted from one the UK's largest primary care databases between January 1st 2015 and October 31st 2020 (end of follow-up). The 2020 trends were compared to the 2015-19 average with 95% confidence intervals using longitudinal plots and analysis of covariance (ANCOVA). A total number of 504 practices (7,057,447 patients) contributed data. During the period of national restrictions, on average, there were 31% ( $3957 \pm 269$ ,  $p < 0.001$ ) fewer events and 6% ( $4878 \pm 1108$ ,  $p < 0.001$ ) more prescriptions per week as compared to the 2015-19 average. The number of events was recovering, increasing by 75 ( $\pm 29$ ,  $p = 0.012$ ) per week. Prescriptions returned to the 2015-19 levels by the end of the study ( $p = 0.854$ ). The significant reduction in the number of consultations represents part of the crisis. Future service planning and quality improvements are needed to reduce the negative effect on health and healthcare.

**Keywords.** Mental health, COVID-19, pandemic, lockdown, real-world evidence

## 1. Introduction

The COVID-19 pandemic, and the national and worldwide efforts to contain and manage the infections, have challenged all facets of life and placed an unprecedented strain on people, patients and healthcare systems. Continued social distancing and isolation measures, coupled with limited access to healthcare and face-to-face consultations are challenging for everyone, but people with mental health conditions are especially

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vulnerable. In mid-March 2020 (week 11), the UK government started introducing national restrictions. The aim was to control the rate of infections, prevent an overburden on the National Health Service (NHS) and reduce the number of deaths associated with the COVID-19. However, the emerging research indicates that the pandemic and the lockdown affected mental health of the population. For example, increased anxiety and depression in UK adults experiencing isolation have been reported [1]. The effect of the 2020 pandemic and the measures introduced to control it is not yet fully understood. In this work, the 2020 trends in primary care events (consultations) and prescriptions data for mental health conditions such as anxiety, depression, and sleep disorders were compared to 2015-19 average to understand the effect of the pandemic and lockdown on mental health and on access to healthcare. This is important because as restrictions ease, it is necessary to plan future workloads and consider how to improve healthcare services provided to people in the UK and worldwide during pandemics. This work has applications beyond mental health, as the emerging research indicates that both mental and physical health are affected, for example by delayed diagnosis of long term conditions such as cancer or diabetes [2].

## 2. Methods

### 2.1. Study design, data extraction

This was a population-based, longitudinal retrospective cohort study using the Oxford Royal College of General Practitioners (RCGP) Clinical Informatics Digital Hub (ORCHID) database. ORCHID extracts electronic healthcare records (EHRs) from one of the UK's biggest primary care sentinel networks. ORCHID is representative of the English population[3] and comprises >500 practices with nearly 10 million patient records (>10% of the English population). Two types of data were used: 1) events (primarily consultations) and 2) prescriptions data. Events were extracted from EHRs using clinical codes in the SNOMED-CT system. They included consultations, diagnosis and symptoms for common mental health conditions such as anxiety, depression and sleep disorders. The prescriptions data were extracted with lists of medications for pharmacological groups such as antidepressants, anxiolytics and hypnotics (sleep medications). These lists were generated based on the British National Formulary (BNF78, 2019-2020, bnf.org). The lists of SNOMED-CT codes and medications can be obtained from the corresponding author. The study was from January 1<sup>st</sup> 2015 to October 31<sup>st</sup> 2020, when the follow-up ended.

### 2.2. Statistical analysis

Weekly counts of events and prescriptions were calculated and plotted for the year 2020 against the 2015 to 2019 average with 95% confidence intervals. Analysis of covariance (ANCOVA) was used to estimate the difference in the weekly counts between 2020 and the 2015-19 average for the period of week 12 (beginning of lockdown) to week 43 (end of follow-up) and its statistical significance adjusted for the weekly trend. The binary grouping variable for ANCOVA was year 2020 vs year 2015-19 average. The week variable was a covariate. Database extraction was in Structured Query Language (SQL) Server Management Studio version 18.3.1 and statistical analyses in R version 3.5.1.

### 2.3. Approvals

This study was approved by the RCGP board (data request number RSC\_1620). Ethical approval was not required. Patients consented to the research on an opt-out basis.

## 3. Results

### 3.1. The cohort, events and prescription counts

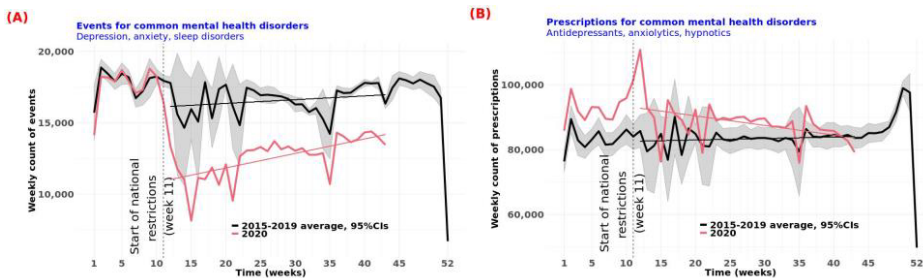
In total, 504 practices and 7,057,447 participants contributed data (over 5 million participants each year due to registering and de-registering). There were over 5 million events recorded for 1,205,825 (17%) participants and nearly 26 million prescriptions for 1,459,223 (21%) participants. Table 1 presents the yearly split and rates per 100,000 patients.

**Table 1.** Weekly counts of events (primarily consultations) and prescriptions

	Participants	Events	Rate per 100,000	Prescriptions	Rate per 100,000
Total, 2015- 2020	7,057,447	5,000,003		25,755,647	
2015	5,080,326	877,569 (18%)	17,274	4,142,322 (16%)	81,537
2016	5,112,815	888,096 (18%)	17,370	4,323,328 (17%)	84,559
2017	5,173,919	883,931 (18%)	17,084	4,390,547 (17%)	84,859
2018	5,250,640	864,950 (17%)	16,473	4,414,077 (17%)	84,067
2019	5,345,376	862,485 (17%)	16,135	4,526,997 (18%)	84,690
2020 (Jan – Oct)	5,202,588	622,972 (12%)		3,958,376 (15%)	
Whole 2020 (estimate)		747,566 (15%)	14,369	4,750,051 (18%)	91,301

### Trends in 2020 compared to previous years (2015 to 2019)

From week 11 onwards, when the national restrictions started, the 2020 count of events dropped sharply below the 2015-19 average (Figure 1A). Although the numbers were gradually recovering, events remained below until the end of the study. The weekly count of prescriptions (Figure 1B) followed a different trend. It was above the 2015-19 average before the lockdown. We observed a peak increase in week 12 when the lockdown started and then the numbers returned to the 2015-19 values.



**Figure 1.** Trends in weekly counts of (A) events and (B) medications for common mental health disorders

### 3.2. The ANCOVA analysis

In both ANCOVA models the grouping variable (Year), the covariate (Week), and the interaction term were determined to be significant (Table 2). We therefore report that in the period of week 12 to 43 of 2020 there were on average 12,599 events per week which was 31% ( $3,957 \pm 269$ ,  $p < 0.001$ ) less than the 2015-19 average for the same period. The 2020 weekly counts were slowly recovering towards the 2015-19 average, increasing by around 1% ( $75 \pm 29$ ,  $p = 0.012$ ) events each week. Prescriptions followed a different trend. There were on average 6% ( $4,878 \pm 1108$ ,  $p < 0.001$ ) more prescriptions per week in weeks 12 to 43 of 2020 than 2015-19. The 2020 prescription counts returned to the 2015-19 levels with no statistically significant difference in week 43 ( $p = 0.854$ ).

Immediately following the start of lockdown (week 12), a significant drop by 46% ( $5,123 \pm 526$ ,  $p < 0.001$ ) in consultations was observed and a peak increase in prescriptions with 11% ( $10,154 \pm 2,164$ ,  $p < 0.001$ ) more prescriptions issued that week than the 2015-19 average.

**Table 2.** ANCOVA analysis of weekly counts of (A) events and (B) prescriptions

(A) Events	Covariate value	Coefficient	Standard Error	p-value
Year 2020	Week 12 (start)	11,024	372	<0.001
2015-19 average		5,123	526	<0.001
Year 2020	Week 27.5 (mean)	12,599	190	<0.001
2015-19 average		3,957	269	<0.001
Year 2020	Week 43 (end of follow-up)	14173	372	<0.001
2015-19 average		2,790	526	<0.001
Week		102	21	<0.001
Week * 2015-19 average		-75	29	0.012
(B) Prescriptions	Covariate value	Coefficient	Standard Error	p-value
Year 2020	Week 12 (start)	92,784	1530	<0.001
2015-19 average		-10,154	2,164	<0.001
Year 2020	Week 27.5 (mean)	88,208	783	<0.001
2015-19 average		-4,878	1108	<0.001
Year 2020	Week 43 (end of follow-up)	83,633	1530	<0.001
2015-19 average		399	2,164	0.854
Week		-295	85	<0.001
Week * 2015-19 average		340	120	0.006

## 4. Discussion

By using two different types of data, we were able to investigate the impact of the coronavirus crisis on primary care. A significant drop in consultations was observed following lockdown. Prescriptions followed an opposite trend with more prescriptions issued during the national restrictions period than in the years from 2015 to 2019. These findings and the learning from this project is important. This is because as we recover from the current pandemic, we need to review strengths and weaknesses of the healthcare services, and we need to put crisis-related plans in place for future national and global emergencies.

This research adds to the emerging evidence that the COVID-19 pandemic, and the measures to control it, may have indirectly affected mental health[2] as well as physical health[2, 4, 5] of the population and the quality, quantity and type of services available to people. Although a drop in consultations might be expected in a lockdown when

people are self-isolating and shielding, but potentially they may also neglect to seek help. The increase in prescriptions indicates the reliance on medications (potentially without sufficient follow-ups), rather than considering other therapeutic options.

It is important to note that the results indicate a drop in consultations but not in rates of mental health disorders. This therefore supports the need for different mechanisms of delivering consultations, including remote appointments via phone or internet. Research is needed to investigate the effectiveness and availability of remote consultations.

## **5. Conclusion**

With the use of two different types of primary care data, we were able to improve the understanding of strengths and limitations of healthcare services in the UK. This learning can help improve the resilience of healthcare systems for a future crisis.

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