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# The SAPEVO-M-NC Method

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Abstract. This article aims to present with more details, the multicriteria decision aid SAPEVO-M-NC (Simple Aggregation of Preferences Expressed by Ordinal Vectors - Non-Compensatory - Multi Decision Makers). It is a new version of the SAPEVO-M method, of an ordinal, non-compensatory nature and with the possibility of acting by multiple decision makers. As a result, the method provides information on the partial weights, indicating the relative importance of the criteria for each of the decision makers, the relative dominance values and two evaluations on the performance of the alternatives: a partial one, which considers the absolute dominance indices, being used to assess existing dominance relationships; and a global one, which provides the performance rates of the alternatives, making it possible to order them as well as to carry out a sensitivity analysis on the observed performances, reflecting in greater transparency in the decision-making process.

Keywords. Ordinal ranking methods; Multicriteria decision aid; Non-compensatory.

## 1. Introduction

Fundamentally, we are all decision makers. Everything we do, consciously or not, is the result of a decision-making process, involving various information that must be evaluated to provide greater transparency to the process and understanding of the system by the decision maker(s) [1][2][3].

The ordinal methods were the first methods to aid decision-making, developed after the mid-eighteenth century, by studies by Jean-Charles de Borda [4]. These methods offer advantages due to their relative ease of understanding and administration, as well as greater reliability in terms of reducing inconsistencies generated in the preference elicitation process[5]. Due to the need to require less cognitive effort from the decision maker, it is expected that they reflect their preferences more accurately [4][6][7]. This paper presents the method called SAPEVO-M-NC [8]. The method allows to aggregate, through an ordinal process, the preferences of decision makers regarding the importance of the criteria and the performance of the alternatives.

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Although robust, it uses a relatively simple axiomatic base, resulting in low cognitive effort on the part of evaluators.

### 2. The SAPEVO-M-NC Method

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Derived from the SAPEVO-M method [4], the SAPEVO-M-NC method [8], consists of an ordinal method, non-compensatory nature, which aims at the problem of ordering ( $P\gamma$ ), and with the possibility of acting by multiple decision makers. In the method, the evaluation of the performance of the alternatives is carried out directly, with no need to carry out parity comparisons between the alternatives to obtain the modeling of preferences, resulting in a substantial reduction in the cognitive effort on the part of the Decision Makers DMs. The method allows for two assessments, one partial and one global, resulting in a more sensitive analysis of the performance of alternatives, as well as greater transparency about the decision-making process [8].

Unlike Classic Decision Theory, which basically considers two supposedly transitive preference relations, designated by Indifference (I) and by Strict Preference (P), this method is based on the Fundamental System of Preference Relations (FSPR), also incorporating the weak preference relationship (Q). According to [9], there are several reasons why researchers seek to avoid the type of modeling that is based on the axiom of complete comparability and transitivity between alternatives, among which, can be mentioned the fact that the decision maker does not have all the information that allows him to choose one of the alternatives and by forcing a relationship of strict preference, or indifference, could lead to arbitrary and inconsistent errors.

After the DMs establish the criteria and alternatives, the method can be divided into five steps:

Step 1 - Ordinal transformation of the preferences of each DM, in each criterion, which are added at the end of this step, giving rise to a vector  $(V_i)$ , representing the weights of the criteria. Table 1 shows the relationship of relative importance between the criteria:

Scale 1	Verbal representation	Scale 2
$\delta(c_i c_j) \ll 1 \leftrightarrow c_i \ll c_j$	Absolutely less important	-3
$\delta(c_ic_i) \preccurlyeq 1 \leftrightarrow c_i \ll c_i$	Much less important	-2
$\delta(c_i c_i) \prec 1 \leftrightarrow c_i < c_i$	Less important	-1
$\delta(c_i c_i) = 1 \leftrightarrow c_i \approx c_i$	Equally important	0
$\delta(c_i c_i) \succeq 1 \leftrightarrow c_i > c_i$	More important	1
$\delta(c_ic_i) \geq 1 \leftrightarrow c_i \gg c_i$	Much more important	2
$\delta(c_i c_j) \gg 1 \leftrightarrow c_i >>> c_j$	Absolutely more important	3

Table 1. Relative importance between the criteria

Let  $DM_k$  be a set of "k" decision-makers,  $D = \{DM_1, DM_2, ..., DM_k\}$  that express their opinions on the relative importance of the criteria involved. These preferences give rise to the  $MDM_k$  preference matrix. The relationship between the two scales of the table allows the transformation of the matrix (1) into (2):

 $MDM_{k} = [\delta(c_{i}c_{j})], \text{ in a column vector } [V_{i}], \text{ where:}$ (1)  $V_{i} = \sum_{j=1}^{m} \delta(c_{i}c_{j}) \quad (i = 1, ..., m, \text{ and } k = 1, ..., n)$ (2) After generating the vector  $V_i$ , its  $a_{ij}$  elements are normalized according to (3):

$$v = (a_{ij} - \min a_{ij}) / (\max a_{ij} - \min a_{ij})$$
(3)

Giving rise to the  $DM_k$  preferences vector. If null values occur in this step, they are replaced by 1% of the second lowest value obtained. After all DM's carry out their evaluations, the normalized vectors are added, giving rise to the weight vector that expresses the importance of the criteria [4].

Step 2 - Ordinal classification  $(\Theta_{ij})$  of the performance of the alternatives:

In this step, each DM assigns the ratings related to the performance of the alternatives in each criterion (table 2), which are related to their rating ranges  $g_{(ij)}$ . After all "k" DMs perform their evaluations, the arithmetic mean  $\mu_{(ij)}$  of the classification ranges of the performances of the alternatives in each criterion is obtained.

Table 2. Ordinal ratings of performance of alternatives

Ordinal classification $(\Theta_{ij})$ of the performance of alternative i in criterion j	Classification range $g_{(ij)}$
Excellent (E)	1
Very Good (VG)	2
Good (G)	3
Medium (M)	4
Bad (B)	5
Very Bad (VB)	6
Poor (P)	7

Step 3 – Obtaining the fractions of the criteria weights ( $\sigma_{j(ab)}$ ).

For each criterion "j", a parity comparison is made between the alternatives to verify the relative distance between the mean values of the classification ranges (4):

 $\Delta \mu_{i(ab)} = \mu_{(ia)} - \mu_{(ib)}$ 

This value allows identifying in the preference modeling (figure 1 and table 3) the weight fraction of criterion "j", obtained by alternative "a" in relation to alternative "b"  $(\sigma_{j(ab)})$ .

Figure 1. Preference function of a criterion with linear variation.



Table 3. Criteria preference modeling

Indifference (I)	$\mu_{(ia)}$ - $\mu_{(ib)} \le 1$ : $\sigma_{(ab)} \rightarrow$	0	

(4)

Weak Preference (Q) $1 < \mu_{(ia)} - \mu_{(ib)} \le 3 : \sigma_{(ab)} \rightarrow (A_{ij} - \min A_{ij})$  $(M_{ia} - \mu_{ia}) - \mu_{(ia)} - \mu_{(ib)} = (\sigma_{(ab)} - \mu_{(ab)})$ Strong Preference (P) $3 < \mu_{(ia)} - \mu_{(ib)}$  $: \sigma_{(ab)} \rightarrow 1$ 

Step 4 – Calculation of relative  $d_{ab}$  dominance.

Obtained by the weighted sum of the criteria weights  $(w_j)$ , with the corresponding fraction  $(\sigma_{j(ab)})$  verified in the preference modeling (5):

$$\mathbf{d}_{ab} = \sum \mathbf{w}_{j} \mathbf{x} \, \boldsymbol{\sigma}_{j(ab)} \tag{5}$$

Step 5 - Conducting assessments

5.1 - Partial evaluation: Calculation of Absolute  $D_{ab}$  Dominance and Outranking Rate  $\eta_{ab}$ . The difference between the relative dominances  $d_{ab} - d_{ba}$  provides information on the absolute dominance  $D_{ab}$  between the alternatives (6), where positive values of " $D_{ab}$ ", indicate that alternative "a" dominated alternative "b".

$$\mathbf{D}_{ab} = \mathbf{d}_{ab} - \mathbf{d}_{ba} \tag{6}$$

This information allows to identify the existing relationships between the alternatives, and the assembly of a dominance graph. Dividing  $D_{ab}$ , by the sum of the weights, the percentage rate of absolute dominance is obtained (7).

$$\eta_{ab} = D_{ab} / (\sum W_j) \tag{7}$$

This information allows the DM more clarity about the partial performances between the alternatives.

5.2 - Global assessment: The method makes it possible to carry out an analysis of the total performance of each of the "n" alternatives, evaluating the Performance Rates  $(T_a)$  obtained by each one (8):

$$T_a = \sum d_{ab} / (\sum w_j X (n-1))$$
(8)

This information allows greater transparency of the process to the DM, especially in situations where:  $D_{ab}=D_{ba}=0$ . Finally, the results allow the ordering of alternatives.

#### 2.1. Application of SAPEVO-M-NC (Numerical example)

To elucidate the steps presented, consider for example composed of seven alternatives (A<sub>1</sub>, A<sub>2</sub>, A<sub>3</sub>, A<sub>4</sub>, A<sub>5</sub>, A<sub>6</sub>, A<sub>7</sub>), which are compared considering four criteria (C<sub>1</sub>, C<sub>2</sub>, C<sub>3</sub>, C<sub>4</sub>), by three DM's = (DM<sub>1</sub>, DM<sub>2</sub>, DM<sub>3</sub>). Table 4 shows as an example the ordinal evaluation of the criteria, by DM<sub>1</sub>:

Table 4. Example of ordinal assessment of the importance of attributes by DM1

	$C_1$	$C_2$	$C_3$	$C_4$
C	Equally	More	Absolutely more	Much more
$\mathbf{C}_1$	important	important	important	important
C	Loss important	Equally	Much more	More important
$C_2$	Less important	important	important	More important

C	Absolutely less	Much less	Equally	Lassimnationt
$C_3$	important	important	important	Less important
C	Much less	I aga immortant	More	Equally
$C_4$	important	Less important	important	important

The table 5 presents the values of scale 2 related to the ordinal evaluations, together with the normalized weight vector.

Table 5. Criteria preference modeling

	$C_1$	$C_2$	C <sub>3</sub>	$C_4$	$V_i$	Normalized vector
$C_1$	0	+1	+3	+2	6	1
$C_2$	-1	0	+2	$^{+1}$	2	0,666667
C <sub>3</sub>	-3	-2	0	-1	-6	0,003333
$C_4$	-2	-1	+1	0	-2	0,333333

The table 6 presents the evaluation of the importance of the criteria by all DM's.

Table 6. Evaluation of the	ne importance of	f the criteria b	y the DMs
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	$DM_1$	$DM_2$	DM <sub>3</sub>	Final weights
$C_1$	1	0,875	1	2,875
$C_2$	0,6667	1	0,5555	2,222
C <sub>3</sub>	0,0033	0,00875	0,2222	0,234
$C_4$	0,3333	0,125	0,0022	0,461

After defining the weights of the criteria, the next step is to classify the performance of the alternatives by the DMs. The table 7 presents the performance ratings of the alternatives with the corresponding cardinal values:

Table 7. Evaluation of the importance of the criteria by the DMs

$DM_1$ $DM_2$									_	$DM_3$							Arithmetic mean $\mu_{(ij)}$					
	$C_1$	$C_2$	$C_3$	$C_4$		$C_1$	$C_2$	$C_3$	$C_4$			$C_1$	$C_2$	$C_3$	$C_4$			$C_1$	$C_2$	C <sub>3</sub>	$C_4$	
$A_1$	1	2	1	1	$A_1$	1	3	1	1		$A_1$	1	2	1	1		$A_1$	1	2,33	1	1	
$A_2$	6	5	3	3	$A_2$	6	6	3	3		$A_2$	6	6	3	3		$A_2$	6	5,66	3	3	
$A_3$	6	4	6	5	A <sub>3</sub>	6	5	6	5		$A_3$	6	5	5	6		$A_3$	6	4,66	5,66	5,33	
$A_4$	3	1	2	1	$A_4$	2	1	2	1		$A_4$	2	1	2	1		$A_4$	2,33	1	2	1	
$A_5$	5	5	6	2	$A_5$	5	6	6	2		$A_5$	4	6	5	2		$A_5$	4,66	5,66	5,66	2	
$A_6$	3	4	6	2	$A_6$	2	5	5	2		$A_6$	2	5	5	2		$A_6$	2,33	4,66	5,33	2	
$A_7$	4	3	3	4	A <sub>7</sub>	4	4	3	4		$A_7$	3	4	3	4		$A_7$	3,66	3,66	3	4	

Table 8 presents, respectively, the difference between the performance evaluations of the alternatives  $\Delta \mu_{j(ab)}$ , the values obtained in the preference modeling  $\sigma_{j(ab)}$ , the calculation of the relative dominance dab, the absolute dominance  $D_{ab}$  and the outranking rate  $\eta_{ab}$ .

Table 8.	Values	of $\Delta \mu_{j(ab)}$ ,	$\sigma_j(ab),$	d <sub>ab</sub> ,	D <sub>ab</sub> e	$\eta_{ab}$
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	$\Delta \mu_{j(ab)}$	$= \mu_{j(a)}$ -	µj(b)			σ	(ab)				d <sub>ab</sub> =	$\sum w_j$	Dab		$\eta_{ab}$		
	C1	C <sub>2</sub>	C3	$C_4$	$C_1$	$C_2$	C3	$C_4$		C1	$C_2$	C3	$C_4$	Total	Total		Total
$A_1-A_2$	5,00	3,33	2,00	2,00	1,00	1,00	0,50	0,50		2,88	2,22	0,12	0,23	5,44	5,44		0,94
A <sub>1</sub> -A <sub>3</sub>	5,00	2,33	4,67	4,33	1,00	0,67	1,00	1,00	1	2,88	1,48	0,23	0,46	5,05	5,05	Ì	0,87
A <sub>1</sub> -A <sub>4</sub>	1,33	-1,33	1,00	0,00	0,17		0,00	0,00		0,48	0,00	0,00	0,00	0,48	0,11		0,02
A <sub>1</sub> -A <sub>5</sub>	3,67	3,33	4,67	1,00	1,00	1,00	1,00	0,00		2,88	2,22	0,23	0,00	5,33	5,33		0,92
A <sub>1</sub> -A <sub>6</sub>	1,33	2,33	4,33	1,00	0,17	0,67	1,00	0,00		0,48	1,48	0,23	0,00	2,19	2,19		0,38
A1-A7	2.67	1.33	2.00	3.00	0.83	0.00	0.50	1.00		2.40	0.00	0.12	0.46	2.97	2.97	ſ	0.51

A <sub>2</sub> -A <sub>3</sub>	0,00	-1,00	2,67	2,33	0,00		0,83	0,67	0,00	0,00	0,20	0,31	0,50	0,50	Т	0,09
A <sub>2</sub> -A <sub>4</sub>	-3,67	-4,67	-1,00	-2,00					0,00	0,00	0,00	0,00	0,00	-5,33	T	-0,92
A <sub>2</sub> -A <sub>5</sub>	-1,33	0,00	2,67	-1,00		0,00	0,83		0,00	0,00	0,20	0,00	0,20	-0,28	Т	-0,05
A <sub>2</sub> -A <sub>6</sub>	-3,67	-1,00	2,33	-1,00			0,67		0,00	0,00	0,16	0,00	0,16	-2,72	Т	-0,47
A2-A7	-2,33	-2,00	0,00	1,00			0,00	0,00	0,00	0,00	0,00	0,00	0,00	-3,03	Т	-0,52
A <sub>3</sub> -A <sub>4</sub>	-3,67	-3,67	-3,67	-4,33					0,00	0,00	0,00	0,00	0,00	-5,79	Т	-1,00
A <sub>3</sub> -A <sub>5</sub>	-1,33	1,00	0,00	-3,33		0,00	0,00		0,00	0,00	0,00	0,00	0,00	-0,46	Т	-0,08
A <sub>3</sub> -A <sub>6</sub>	-3,67	0,00	-0,33	-3,33		0,00			0,00	0,00	0,00	0,00	0,00	-3,34	Т	-0,58
A <sub>3</sub> -A <sub>7</sub>	-2,33	-1,00	-2,67	-1,33					0,00	0,00	0,00	0,00	0,00	-2,19	Т	-0,38
A <sub>4</sub> -A <sub>5</sub>	2,33	4,67	3,67	1,00	0,67	1,00	1,00	0,00	1,92	2,22	0,23	0,00	4,37	4,37	Т	0,75
A <sub>4</sub> -A <sub>6</sub>	0,00	3,67	3,33	1,00	0,00	1,00	1,00	0,00	0,00	2,22	0,23	0,00	2,46	2,46	T	0,42
A4-A7	1,33	2,67	1,00	3,00	0,17	0,83	0,00	1,00	0,48	1,85	0,00	0,46	2,79	2,79	Т	0,48
A <sub>5</sub> -A <sub>6</sub>	-2,33	-1,00	-0,33	0,00				0,00	0,00	0,00	0,00	0,00	0,00	-1,92	T	-0,33
A5-A7	-1,00	-2,00	-2,67	2,00				0,50	0,00	0,00	0,00	0,23	0,23	-1,08	Т	-0,19
A6-A7	1,33	-1,00	-2,33	2,00	0,17			0,50	0.48	0.00	0.00	0,23	0,71	0,55	T	0.10

The positive values for  $D_{ab}$ , indicates that the first alternative dominates the second one of the analyzed pair. Through the results obtained, we verified the following overcoming relationship:  $A_1 > A_4 > A_6 > A_7 > A_5 > A_2 > A_3$ .

And the graph with the dominance relationships can be constructed (figure 2):

Figure 2. Graph representing the dominance relationships between the alternatives.



It is observed that with the  $D_{ab}$  values, it was possible to establish all the dominance relationships and order the alternatives, however, for a deeper analysis, the performance rates ( $T_a$ ) were obtained by each alternative.

 $A_1 = 0,6179; A_4 = 0,6074; A_6 = 0,2542; A_7 = 0,1921; A_5 = 0,0336; A_2 = 0,0245; A_3 = 0,0000$ 

#### 3. Analysis of results and Conclusion

Ordinal methods have a wide field of application and, due to their nature, are closer to the way people make their decisions in the face of processes that deal with qualitative variables, partial or incomplete information.

Through the numerical example presented, it was verified that the SAPEVO-M-NC method: allowed to aggregate, through an ordinal process, the preferences of the decision makers regarding the importance of the criteria and the performance of the alternatives; although robust, it uses a relatively simple axiomatic base; the fact of not exploring parity comparisons between alternatives to perform preference modeling results in less cognitive effort on the part of evaluators; the sensitivity analysis on the performance of the alternatives allows for a more in-depth assessment, resulting in greater transparency to the decision maker(s) about the decision-making process developed.

Due to the relative ease of application, associated with a low cognitive effort on the part of the evaluators, it is concluded that this methodology can provide great gains, not only for the academic community, but also for society as a whole, presenting itself as an alternative tool for multicriteria decision support, of an ordinal, noncompensatory nature and with the possibility of supporting multiple decision makers.

As a proposal for future work, this method can be better explored by being approached in case studies comparing the results with those obtained through other methods in the literature.

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